

## Coronavirus update:

April 2021: CHH Hearing Aid Maintenance (HAM) Centres open for appointments.



If you are an **NHS** hearing aid user, or relative, friend or carer of an NHS hearing aid user, Cambridgeshire Hearing Help is pleased to announce the limited re-opening of its hearing aid re-tubing service. If your **HEARING AID NEEDS CLEANING AND MAINTENANCE**, we have launched a 'drop-off and pick-up 10 minutes later' service at nine HAM Centres located in **Soham, Ely, Cambourne, Girton, St Ives, Chatteris, Fulbourn and Great Shelford**.

To comply with the social distancing regulations and Covid-19 risk assessments our re-tubing process will take longer and therefore our sessions will be **by appointment only**. Because of these precautions we are only able to offer a 'drop-off and pick-up 10 minutes later' service at present. We ask that your hearing aids are handed to us in a sealed envelope labelled with your **Name, Date of Birth, Postcode and contact phone number**.

To book an appointment, tel. 01223 416141, email [enquiries@cambridgeshirehearinghelp.org.uk](mailto:enquiries@cambridgeshirehearinghelp.org.uk). or go to our website <https://www.cambridgeshirehearinghelp.org.uk/> and book online

Our HAM Centres operate between 10:30am and 3:30pm as follows:

- **Soham: 1st Monday** of the month at Soham Library, 5/7 Clay Street, Soham CB7 5HJ.
- **Ely Library: 2<sup>nd</sup> and 4<sup>th</sup> Monday** of the month at Ely Library, 6 The Cloisters, Ely CB7 4ZH.
- **Ely Methodist Church: 4<sup>th</sup> Tuesday** of the month at Methodist Church Hall, Chapel Street, Ely CB6 1AD.
- **Cambourne: 1<sup>st</sup> and 3<sup>rd</sup> Tuesday** of the month at Lower Cambourne Cricket Pavilion, Woodfield Lane, Lower Cambourne, Cambridge CB23 6FB. (Please note this change of address)
- **St Ives: 2<sup>nd</sup> and 4<sup>th</sup> Wednesday** of the month at St Ives Library, 4 Library Row, Station Road, St Ives PE27 5BW.
- **Girton: 3<sup>rd</sup> Wednesday** of the month at the Baptist Church, 103 High Street, Girton, Cambridge CB3 0QQ.
- **Fulbourn: 1<sup>st</sup> and 3<sup>rd</sup> Thursday** of the month at The Swifts Meeting Room and Library, Haggis Gap, Fulbourn, Cambridge, CB21 5HD.
- **Great Shelford: 1<sup>st</sup> Thursday** of the month at Great Shelford Free Church, Ashen Green, Great Shelford, CB22 5EY.
- **Chatteris: 2<sup>nd</sup> Friday** of the month at Chatteris Library, 2 Furrowfields Road, Chatteris, PE16 6PT.

If you are unable to get to any of our Hearing Aid Maintenance Centres please contact your original provider: your hospital audiology department or Specsavers.

We CONTINUE TO PROVIDE BATTERIES BY POST. Please telephone us on 01223 416141 or email [enquiries@cambridgeshirehearinghelp.org.uk](mailto:enquiries@cambridgeshirehearinghelp.org.uk). We will need to know what SIZE batteries you require. This will be either size 13 Orange, size 312 Brown or size 675 Blue.

You can also pick-up batteries from the **Cambridgeshire Mobile Library**, which visits 85 villages and communities throughout the county: [www.mobilelibraries@cambridgeshire.gov.uk](mailto:www.mobilelibraries@cambridgeshire.gov.uk)

Further locations for Hearing Aid Maintenance Centres will be posted as they become available.